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| <b>TRANSMITTAL<br/>FORM</b>                              | Application Number   | 10/812,855                          |
|  | Filing Date          | 03/29/2004                          |
|  | First Named Inventor | WEBSTER, Craig A.                   |
|  | Art Unit             | 2194                                |
|  | Examiner Name        | TRUONG, Lechl                       |
| (to be used for all correspondence after initial filing) |                      |                                     |
| Total Number of Pages in This Submission                 | 16                   | Attorney Docket Number<br>PAT-032A1 |

| ENCLOSURES (Check all that apply)  |  |  |
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| <div style="border: 1px solid black; padding: 2px;">Remarks</div>  |  |  |
| SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT   |  |  |
| Firm Name  | West Corporation   |  |
| Signature  | /Raffi Gostanian/  |  |
| Printed name   | Raffi Gostanian  |  |
| Date   | May 4, 2009  | Reg. No. 42,595  |

| CERTIFICATE OF TRANSMISSION/MAILING   |                     |      |             |
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| Signature   | /Michele Zarinelli/ |      |             |
| Typed or printed name   | Michele Zarinelli   | Date | May 4, 2009 |

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